

DIRECT DEBIT DETAILS

Payment Schedule

Property rental
Address:

You are committing to a

☐ Weekly ☐ Fortnightly ☐ Monthly

Payment of:

Initial Payment will be debited on:

This direct debit agreement covers, but is not limited to additional items such as fees and charges, retry of failed payments, excess water invoices, rent amount changes, bond top ups and any other invoices as deemed payable.

Data Storage & Compliance
(once only): \$2.20Direct Debit
Transaction Fee: \$0.80Credit Card Transaction Fee
VISA/MasterCard: 1.98% (min \$0.80)
Amex: 4.4% (min \$0.80)Failed Payment Fee: \$13.90
SMS Fee: \$0.0

PERSONAL/CONTACT DETAILS

Name	
Unique Reference	
Address	
Phone (mobile)	
Email	

PAYMENT METHOD

Ongoing debits from

In accordance with your instructions on we have updated our records with the following information:

BANK ACCOUNT		CREDIT/DEBIT CARD	
Bank/Branch Name:		Card Type:	
Account Name:		Card Name:	
BSB Number:		Card Expiry	
Account number:		Card Number:	

AGREEMENT DETAILS

Agreement

You acknowledged your agreement of the following:

1. You have read and agree to the Direct Debit Terms & Conditions (see below).
2. The information you have provided is true and correct.
3. You agree to payments being taken in advance to ensure clearing times
4. You understand that you are signing up for a contract with ongoing payments.

I / We authorise Payrix Australia Pty Ltd ABN 63 135 196 397, User ID 382220, to debit my/our account at the Financial Institution identified above through the Bulk Electronic Clearing System (BECS) in accordance to the Payment Arrangements stated above and this Direct Debit request and as per the DDR Service Agreement provided.

Name:

Date:

Signature:

This Agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with Payrix and the Businesses. It also details what our obligations are to you as your Direct Debit Provider. We recommend you keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR form.

I/We hereby authorise Payrix Australia Pty Ltd (ABN: 63 135 196 397) Direct Debit User ID 382220 to make periodic debits on behalf of the Businesses, as indicated on the front of this Direct Debit Request (herein referred to as the Businesses).

I/We acknowledge that Payrix Australia is acting as a Direct Debit Agent for the Businesses and that Payrix does not provide any goods or services and has no express or implied liability in regards to the goods and services provided by the Businesses or the terms and conditions of any agreement with the Businesses.

I/We acknowledge that Payrix and the Businesses will keep any information (including account details) contained in the Direct Debit Request confidential. Payrix and the Businesses will make reasonable efforts to keep any such information that they have about me/us secure and to ensure that any of their employees or agents who have access to information about me/us do not make any unauthorised use, modification, reproduction or disclosure of that information.

I/We acknowledge that Payrix and the Businesses will only disclose information that they have about me/us:

- (a) to the extent specifically required by law; or
- (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

I/We acknowledge that the debit amount will be debited from my/our account according to the Direct Debit Request, this Agreement and the terms and conditions of the agreement with the Businesses.

I/We acknowledge that bank account details have been verified against a recent bank statement to ensure accuracy of the details provided. If uncertain, I/we take the responsibility to contact my/our financial institution.

I/We acknowledge that it is my/our responsibility to ensure that there is sufficient cleared funds in the nominated account by the due date to enable the Direct Debit to be honoured on the debit date. Direct Debits normally occur overnight, however transactions can take up to three (3) business days depending on the financial institution. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the Direct Debit amount has been debited from the account and that if there are insufficient funds available, I/We agree that Payrix will not be held responsible for any fees and charges that may be charged by my/our financial institution.

I/We acknowledge that there may be a delay in processing if:

- 1) There is a public or bank holiday on the day, or any day after the debit date
- 2) A payment request is received by Payrix on a day that is not a Banking Business Day
- 3) A payment request is received after normal operational hours, being 4pm Monday to Friday. Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise the Businesses to vary the amount of the payments from time to time as provided for within the Business agreement. I/We authorise Payrix to vary the amount of the payments upon instructions from the Businesses. I/We do not require Payrix to notify me/us of such variations to the debit amount. This includes, but is not limited to additional items such as fees and charges, retry of failed payments, excess water invoices, rent amount charges, bond top ups and any other invoices as deemed payable.

I/We acknowledge that an additional fee of 1.10% will apply to international card payments.

I/We acknowledge that the total amount billed will be for the specified period for this and/or subsequent agreements and/or amendments, covers, but is not limited to additional items such as fees and charges, retry of failed payments, excess water invoices, rent amount changes, bond top ups and any other invoices as deemed payable.

I/We acknowledge that the Businesses is to provide 14 days notice if proposing to vary the terms of the debit arrangements. I/We acknowledge that variations to the debit arrangement will be directed to the Businesses.

I/We acknowledge that any request to stop or cancel the debit arrangement will be directed to the Businesses.

I/We acknowledge that any **disputed debit payments will be directed to the Businesses**. If no resolution is forthcoming, I/We am/are advised to contact my/our financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, I/We will be responsible for any fees and charges for each unsuccessful debit in addition to any financial institution charges and collection fees, including and not limited to any solicitor fees and collection agent fees appointed by Payrix.

I/We authorise Payrix to attempt to re-process any unsuccessful payments as advised by the Businesses.

I/We acknowledge that setup, variation, dishonour, SMS, transaction or processing fees may apply.

I/We authorise:

- 1) Payrix (Debit User ID 382220) to verify details of my/our account with my/our financial institution
- 2) My/Dur Financial Institution to release information allowing Payrix to verify my/our account details.